

NPF Policy on Affinity Program(s)

“Affinity Program” is defined as valuable external partnerships for the benefit and well-being of the National Pensioners’ Federation and/or its membership.

On the approval of the NPF Executive, a program can be entered into if it:

- a. Offers high quality benefit to NPF and/or its members,
- b. There are no costs incurred by the NPF,
- c. There are no unsolicited contact with NPF members,
- d. There is no access to NPF membership lists,
- e. Offers to NPF and/or its members shall be presented in such a way that responses are made through the NPF and/or own member initiative,
- f. Offers shall not be in conflict with NPF’s Constitution, Bylaws, policies or procedures,
- g. An affinity program will be evaluated by the NPF Executive Committee on the basis that there are advantages and/or services which the NPF and/or its members will use,
- h. Consideration of both the service quality and cost will be priorities,
- i. The NPF is not responsible for individual dissatisfaction by any member and will advise that issues are to be resolved directly between the member and the company or individual in question,
- j. Participation in any affinity program/arrangement shall be solely at the discretion of the member,
- k. All programs will be strictly voluntary.